

1st December 2014

Dear valued customer,

As you may already be aware, our products are now being sold not only around Australia but also to the best miners around of the world. This successful expansion of our business has seen Rockdrill Services Australia undergo some internal changes. I am writing to you to clarify what these changes are and how they affect you.

Our in-house state-of-the-art manufacturing division, Rockdrill Production Australia (RDPA), has been a quality parts provider for the Australian Mining Industry for the past seven years.

The quality-controlled drifter parts which RDPA manufactures are considered world-class, and are exclusively used in all RDSA service rebuilds. As a customer, you no doubt appreciate our innovative product design, customised for harsh Australian mining conditions, providing drilling results that keep the drill time high and cost per impact hour down.

As more and more mining operations around the globe have come to appreciate the expert quality of our work, the demand for RDPA parts has increased dramatically. As a result, this division is now a standalone entity called Drifter Parts International (DPI), which still operates within the Rockdrill Services Group.

How does this affect you?

It doesn't. This is an internal restructure only. Your RDSA existing account, trading terms and contacts all remain the same for your parts and drifter servicing requirements. RDSA will continue to provide the same high level of customer service, reporting and technical support you have come to expect from us.

The operations, processes and manufacturing of Drifter Parts International are also the same as when it was known as Rockdrill Services Australia. From your point of view, the only change you might notice is the DPI logo on new parts.

If you have any questions about this internal restructure, please do not hesitate to contact myself or your local branch.

Kind regards



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